

P/Bag - P/Sak X5
Campbell Street/Straat 33
Barkly – West
8375



Tel: 053 531 6500
Fax: 053 531 0624
Barkly- Wes
8375
Email: munman@dikgatlong.co.za

DIKGATLONG

MUNICIPALITY / MUNISIPALITEIT

Office of the Municipal Manager/Kantoor van die Munisipale Bestuurder

Our Ref./Ons Verw:

Enquiries/Navrae: L Moloto

19 September 2025

ATT: MANAGER – DE BEERSHOOGTE CLINIC

URGENT NOTIFICATION: NON-COMPLIANT WATER SAMPLE RESULTS FOR DE BEERSHOOGTE CLINIC

The above subject matter has reference.

This letter is to formally inform you of the results from the recent water sample collected at your clinic on August 2025. The analysis was conducted at our accredited laboratory.

The test results indicate that the water stored at your premise does not comply with the required drinking water standards as set by the South African National Standard for Drinking Water (SANS 241:2015).

Specific Findings:

E. coli, the presence of E. coli indicates that the water has been contaminated and is not safe for drinking, food preparation, or in some cases, even for handwashing.

Immediate Actions Required:

- Immediate disinfection of JoJo Tanks.
- chlorine tablets for water tanks.
- Clean and Flush Pipes
- Boil water before drinking, cooking, or brushing teeth.
- Store water safely in clean, covered containers.

We understand that this is a serious matter, and we are available to discuss these results and provide further guidance. Please contact Municipal Call Centre: 053 531 6568 at your earliest convenience.

The safety of your patients and staff is of paramount importance. We urge you to treat this matter with the utmost urgency.

Yours faithfully

B. TSINYANE
MUNICIPAL MANAGER

BARKLY-WEST/ DELPORTSHOOP/ WINDSORTON

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WATER SUPPLY REPORT – WATER TANKER OPERATIONS

Date: 30 October 2025

21:20

1. Areas Identified for Water Supply with Water Tanker

The following areas have been identified as requiring water delivery through a municipal water tanker:

1. Longlands
2. Gonggong
3. Pniel
4. Pniel Estate
5. Smitsmine
6. Belsbank

2. Progress Report

• **29 October 2025 (21:18):**

The water truck began operations and supplied water to approximately a quarter of the population in Longlands. During this time, the municipal truck was also present and was later instructed to proceed to Gonggong.

- A total of five (5) JoJo tanks were filled in Longlands on this date.

• **30 October 2025 (Morning):**

An additional two (2) JoJo tanks in Longlands were filled, completing the delivery for that area.

• **30 October 2025 (17:17):**

The truck successfully filled four (4) JoJo tanks in Pniel Farm.

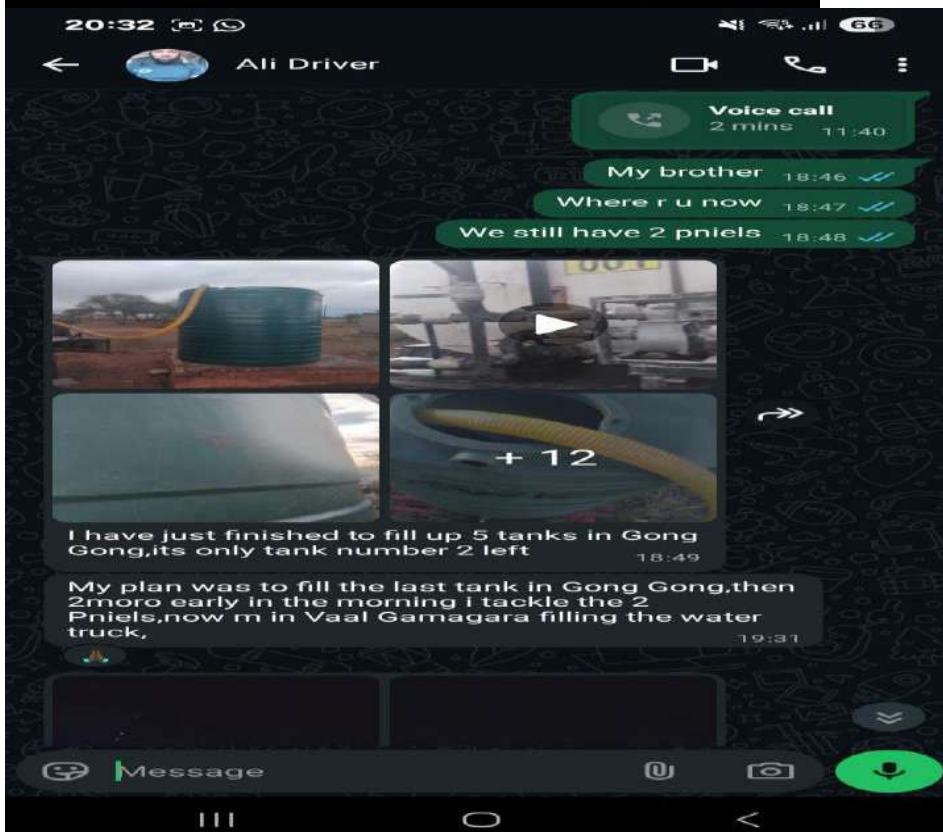
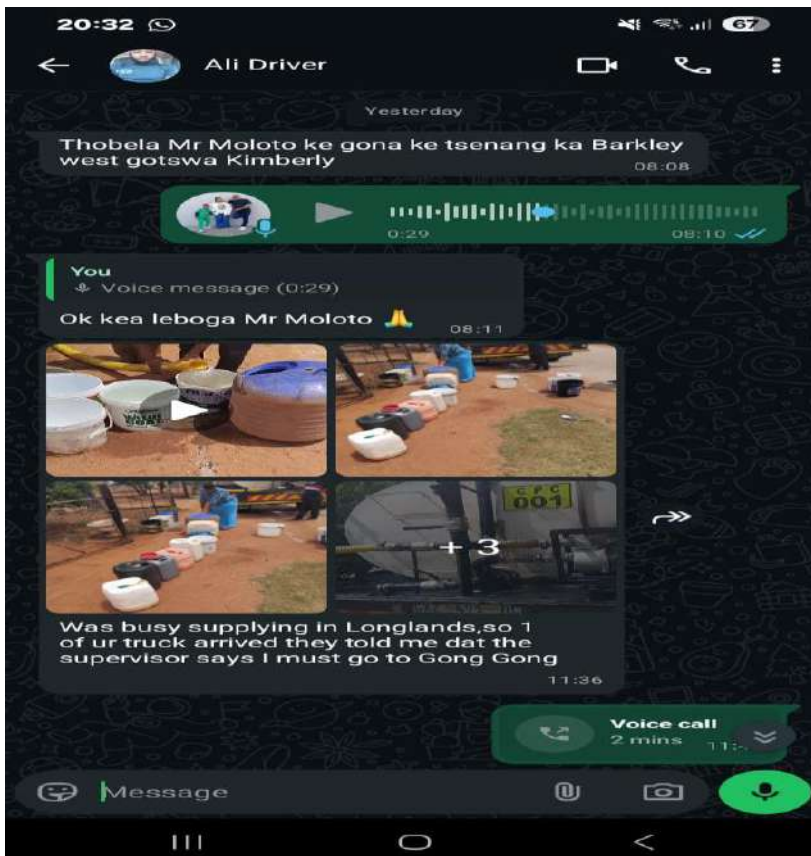
• **30 October 2025 (Evening, 20:14):**

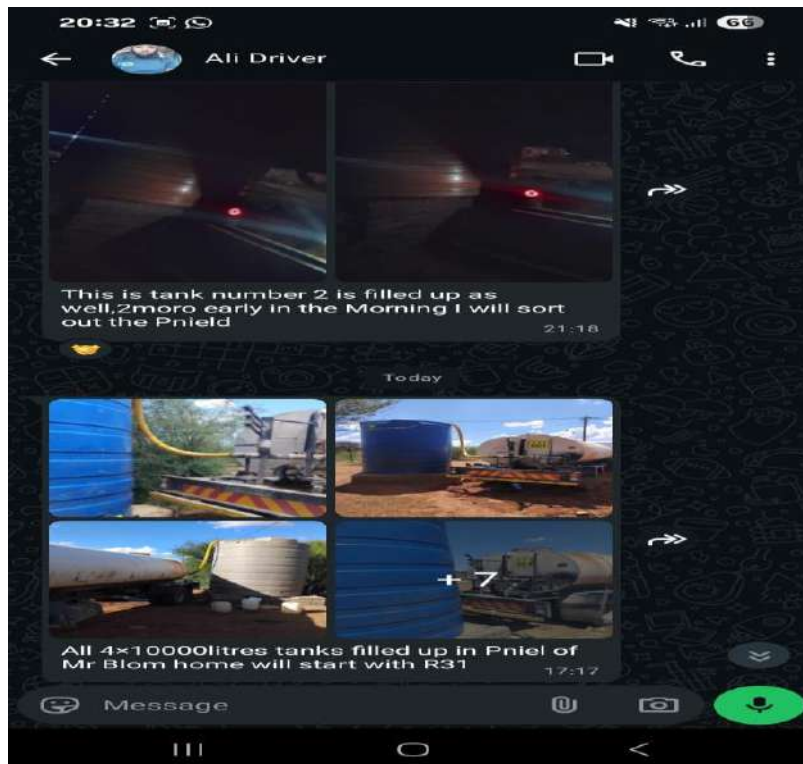
While returning from **Vaal Central** and en route to Pniel Estate, the truck was requested to assist with a funeral water supply in Longlands.

- As of this report, the truck remains in Longlands attending to that request.

3. Evidence of Deliveries

Kindly refer to the attached photographs as supporting evidence confirming that the truck has been actively delivering water to the above-mentioned areas. Operations are ongoing for 7 days as per request and updates will be provided as progress continues.





End

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19 September 2025

ATT: PRINCIPAL – BOREHOLE KGOTSANO PRIMARY SCHOOL IN BLIKFONTEIN

URGENT NOTIFICATION: NON-COMPLIANT WATER SAMPLE RESULTS FOR KGOTSANO PRIMARY SCHOOL IN BLIKFONTEIN

The above subject matter has reference.

This letter is to formally inform you of the results from the recent water sample collected at your school on August 2025. The analysis was conducted at our accredited laboratory.

The test results indicate that the water stored at your premise does not comply with the required drinking water standards as set by the South African National Standard for Drinking Water (SANS 241:2015).

Specific Findings:

Acid Soluble Aluminium, the presence of Acid Soluble Aluminium Acid Soluble Aluminium gives water a metallic taste due to the contaminated water and may lead to stomach irritation depending on the amount or concentration

Immediate Actions Required:

- Immediate disinfection of JoJo Tanks.
- chlorine tablets for water tanks.
- Clean and Flush Pipes
- Boil water before drinking, cooking, or brushing teeth.

We understand that this is a serious matter, and we are available to discuss these results and provide further guidance. Please contact Municipal Call Centre: 053 531 6568 at your earliest convenience.

The safety of your students and staff is of paramount importance. We urge you to treat this matter with the utmost urgency.

Yours faithfully

B. TSINYANE
MUNICIPAL MANAGER

BARKLY-WEST/ DELPORTSHOOP/ WINDSORTON

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19 September 2025

ATT: BOREHOLE – HOUSE NEXT TO LIBRARY

URGENT NOTIFICATION: NON-COMPLIANT WATER SAMPLE RESULTS FOR HOUSE NEXT TO LIBRARY IN HOLPAN

The above subject matter has reference.

This letter is to formally inform you of the results from the recent water sample collected at your school on August 2025. The analysis was conducted at our accredited laboratory.

The test results indicate that the water stored at your premise does not comply with the required drinking water standards as set by the South African National Standard for Drinking Water (SANS 241:2015).

Specific Findings:

Total Coliforms, the presence of Total Coliforms indicates the general hygienic quality of water and may lead to possible counts of illnesses related to cholera, typhoid fever and gastroenteritis. Most total coliforms are not harmful, but needs to be treated by disinfecting properly, check for pipe leakages and cracks that may cause the water contamination.

Immediate Actions Required:

- Immediate disinfection of JoJo Tanks.
- chlorine tablets for water tanks.
- Clean and Flush Pipes
- Boil water before drinking, cooking, or brushing teeth.

We understand that this is a serious matter, and we are available to discuss these results and provide further guidance. Please contact Municipal Call Centre: 053 531 6568 at your earliest convenience.

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19 September 2025

ATT: OWNER – OPPIHOEK SHOP

URGENT NOTIFICATION: NON-COMPLIANT WATER SAMPLE RESULTS FOR OPPIHOEK SHOP

The above subject matter has reference.

This letter is to formally inform you of the results from the recent water sample collected at your school on August 2025. The analysis was conducted at our accredited laboratory.

The test results indicate that the water stored at your premise does not comply with the required drinking water standards as set by the South African National Standard for Drinking Water (SANS 241:2015).

Specific Findings:

Acid Soluble Aluminum, the presence of Acid Soluble Aluminum gives water a metallic taste and may lead to stomach irritation depending on the amount or concentration.

Immediate Actions Required:

- Immediate disinfection of JoJo Tanks.
- chlorine tablets for water tanks.
- Clean and Flush Pipes
- Boil water before drinking, cooking, or brushing teeth.
- Store water safely in clean, covered containers.

We understand that this is a serious matter, and we are available to discuss these results and provide further guidance. Please contact Municipal Call Centre: 053 531 6568 at your earliest convenience.

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19 September 2025

ATT: RESIDENT – ROMANCE STORAGE TANK

URGENT NOTIFICATION: NON-COMPLIANT WATER SAMPLE RESULTS FOR ROMANCE STORAGE TANK

The above subject matter has reference.

This letter is to formally inform you of the results from the recent water sample collected at your school on August 2025. The analysis was conducted at our accredited laboratory.

The test results indicate that the water stored at your premise does not comply with the required drinking water standards as set by the South African National Standard for Drinking Water (SANS 241:2015).

Specific Findings:

E. coli, the presence of E. coli indicates the general hygienic quality of water has been contaminated and is not safe for drinking, food preparation, or in some cases, even for handwashing.

Immediate Actions Required:

- Immediate disinfection of JoJo Tanks.
- chlorine tablets for water tanks.
- Clean and Flush Pipes
- Boil water before drinking, cooking, or brushing teeth.

We understand that this is a serious matter, and we are available to discuss these results and provide further guidance. Please contact Municipal Call Centre: 053 531 6568 at your earliest convenience.

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Yours faithfully

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ATT: PRINCIPAL – STILLWATER PRIMARY SCHOOL

URGENT NOTIFICATION: NON-COMPLIANT WATER SAMPLE RESULTS FOR HOUSE NEXT TO LIBRARY IN HOLPAN

The above subject matter has reference.

This letter is to formally inform you of the results from the recent water sample collected at your school on August 2025. The analysis was conducted at our accredited laboratory.

The test results indicate that the water stored at your premise does not comply with the required drinking water standards as set by the South African National Standard for Drinking Water (SANS 241:2015).

Specific Findings:

Acid Soluble Aluminium and E.coli, the presence of Acid Soluble Aluminium and E.coli indicates the general hygienic quality of water has been contaminated and is not safe for drinking, food preparation, or in some cases, even for handwashing.

Immediate Actions Required:

- Immediate disinfection of JoJo Tanks.
- chlorine tablets for water tanks.
- Clean and Flush Pipes
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We understand that this is a serious matter, and we are available to discuss these results and provide further guidance. Please contact Municipal Call Centre: 053 531 6568 at your earliest convenience.

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19 September 2025

ATT: CEO – PROF ZK MATTHEWS HOSPITAL (KITCHEN SAMPLING)

URGENT NOTIFICATION: NON-COMPLIANT WATER SAMPLE RESULTS FOR PROF ZK MATTHEWS HOSPITAL

The above subject matter has reference.

This letter is to formally inform you of the results from the recent water sample collected at your clinic on August 2025. The analysis was conducted at our accredited laboratory.

The test results indicate that the water stored at your premise does not comply with the required drinking water standards as set by the South African National Standard for Drinking Water (SANS 241:2015).

Specific Findings:

E. coli, the presence of E. coli indicates that the water has been contaminated and is not safe for drinking, food preparation, or in some cases, even for handwashing.

Immediate Actions Required:

- Immediate disinfection of JoJo Tanks.
- chlorine tablets for water tanks.
- Clean and Flush Pipes
- Boil water before drinking, cooking, or brushing teeth.
- Store water safely in clean, covered containers.

We understand that this is a serious matter, and we are available to discuss these results and provide further guidance. Please contact Municipal Call Centre: 053 531 6568 at your earliest convenience.

The safety of your patients and staff is of paramount importance. We urge you to treat this matter with the utmost urgency.

Yours faithfully

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